

**Florida Agricultural and Mechanical University
Board of Trustees**



**GOVERNANCE COMMITTEE MEETING MINUTES
August 16, 2019**

Trustee Kimberly Moore called the meeting to order. Attorney Barge-Miles called the roll and a quorum was established. The following committee members were present: Harold Mills, Kimberly Moore, Rochard Moricette, Belvin Perry, and Nicole Washington.

The Committee recommended approval of the President’s 2019-2020 goals. Trustee Washington moved approval of the goals, including an increase in Goal 1 to 80 points for the 2020/2021 year. The motion was seconded by Trustee Perry and the motion carried.

President Robinson’s 2019/2020 goals:

Goal 1: Achieve an overall score on the metrics evaluated under the Performance Based Funding Model of at least 71 points for 2019/2020 and moving to 80 points for 2020/2021.

Goal 2: Increase the University’s four-year graduation rate from 22.5% to 30%.

Goal 3: Achieve first-time licensure pass rates that meet or exceed state or national benchmarks.

Goal 4: Increase annual giving by 5% and continue plans to launch a capital campaign.

Goal 5: Implement the University’s comprehensive service excellence plan to improve customer service in key administrative units, inclusive of the following:

- Deliver training for development of service excellence standards for each Critical Point of Contact (CPOC)
- Create service excellence standards for each CPOC
- Develop service assessment tools to monitor progress
- Establish service excellence program to develop, implement, and monitor service excellence
- Initiate preliminary benchmarking for the development of recognition program

Increase the percent of graduates reporting they are “*Very Satisfied/Somewhat Satisfied*” with services in key administrative units on the Exit Survey:

Unit	2018-19	2019-20 Goal
Advising Process	67%	70%
Office of Parking Services	46%	60%
Office of Financial Aid	54%	65%
Registrar’s Office	79%	80%
Housing Office	57%	60%

Goal 6: Increase enrollment of FCS AA transfer students from 886 to 975.

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Goal 7: Increase total R&D expenditures by 1%.

Goal 8: Ensure completion of CASS and residence hall on time and within budget.

Goal 9: Strengthen the University's financial health by achieving or exceeding a minimum debt coverage ratio ≥ 1.0 .

Next, Trustee Moore suggested that the Committee move any discussion of the President's evaluation to the full board meeting. Trustee Perry made the motion. It was seconded by Trustee Washington and the motion carried. Trustee Woody asked if his evaluation of the President could be updated regarding an item that he left blank. General Counsel Wallace indicated that he could. He indicated that under "Financial Management" he rates the President as "Does not meet."

The Committee then considered the Board's self-assessment. Trustee Moore asked that the University's Assessment Office update the comparative document to reflect the actual responses of the Trustees. Trustee Washington moved approval of the self-assessment, with revisions to include the responses of the Trustees. The motion was seconded by Trustee Moricette and the motion carried.

Finally, upon Trustee Washington's recommendation, Chair Lawson asked the Governance Committee to report back to the Board with new and/or updated evaluation tools for the Board's self-assessment and for the presidential evaluation.

With no further business, the meeting adjourned.